



# Privacy Policy

**Effective Date:** July 1, 2026

At **The Clean Crew Athens**, we value your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website or use our cleaning services.

## Information We Collect

We may collect the following information:

- Name
- Phone number
- Email address
- Service address
- Billing information
- Property access instructions
- Photos provided by you for estimates or service requests
- Communication history through phone, email, text message, or our website

We may also collect limited technical information such as your IP address, browser type, and website usage through cookies or website analytics.

## How We Use Your Information

Your information is used to:

- Schedule and manage cleaning appointments
- Provide estimates and quotes
- Communicate regarding your services
- Process payments and invoices
- Respond to customer inquiries
- Improve our services and customer experience
- Send appointment reminders or occasional service updates

We will never sell or rent your personal information to third parties.

## Information Sharing

We only share your information when necessary to:



- Complete payment processing
- Comply with legal obligations
- Protect our business, employees, or customers
- Work with trusted third-party service providers who assist in operating our business

These third parties are required to keep your information confidential.

## Property Information

Any information regarding access codes, alarm instructions, lockbox combinations, garage codes, or keys is kept confidential and used solely for providing cleaning services.

Our employees are trained to respect your privacy and maintain the confidentiality of your home or business.

## Photos

With your permission, we may take before-and-after photos to document completed work or showcase our services.

We will never share photos of your home or business publicly without your written consent.

## Data Security

We take reasonable measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. While no system can guarantee complete security, we strive to use secure business practices and trusted service providers.

## Cookies & Website Analytics

Our website may use cookies and analytics tools to improve website functionality and understand how visitors use our site. You can disable cookies through your browser settings at any time.

## Your Privacy Rights

You may request to:

- Access the personal information we have about you
- Update or correct your information
- Request deletion of your personal information (unless we are legally required to retain it)
- Opt out of marketing communications



To make a request, please contact us using the information below.

## **Children's Privacy**

Our website and services are not intended for children under the age of 13, and we do not knowingly collect personal information from children.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

## **Contact Us**

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

### **The Clean Crew Athens**

April Williams, Owner

Phone: 706-255-9336

Email: [info@cleancrewathens.com](mailto:info@cleancrewathens.com)

Website: [cleancrewathens.com](http://cleancrewathens.com)